# Sedex Members Ethical Trade Audit (SMETA) Report

Version 5.0 Dec 2014, 2/4 Pillar Audit; replaces version 4.0 May 2012

THE REAL PROPERTY OF THE PERTY			
Supplier name:			
Site country:			
Site name:			Ξ,
Parent Company name (of the site):	None		
SMETA Audit Type:		4-Pillar	
Date of Audit			Н

#### Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health and Safety, Environment and Business ethics. The SMETA Best Practice Guidance Version 5 December 2015 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers, and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents 2-Pillar SMETA Audit
  - ETI Base Code
  - **SMETA Additions** 
    - Management systems and code implementation,
    - Entitlement to Work & Immigration,
      - Sub-Contracting and Home working,

#### 4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics

#### The new ETI Working Hours Clause

Now integrated into this latest SMETA version.

Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non compliances on both the audit report, CAPR and on Sedex.



Report Owner (pavee):



100		40.75
N/A	A	

Sedex Company Reference: (only available on Sedex System)q  Sedex Site Reference: (only available on Sedex System)		ZS173701595			
Oiel		Audit Conducted By Purchaser			
Commercial		Purchaser			
NGO		Retailer			
		Brand Owner			
Trade Union			Combined Audit (select all that apply)		

### **SMETA Declaration**

**Audit Company Name: ALGI PAKISTAN** 

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Name(s) (please list all including all interviewers):

Lead auditor: 4

Team auditor: None Interviewers: None

Date: 17th March, 2017



### Non-Compliance Table

		(Only check box	of Non-Confo when there is a box/es where the can be found)	non-conformity,		d the nu ues by l	and the state of t
(pleas the	Issue se click on the issue title to go direct to appropriate audit results by clause)	ETI Base Code	Local Law	Additional Elements (i.e. not part of ETI code )	NC	Obs	GE
0	Management systems and code implementation				1		
1	Employment Freely Chosen						
2	Freedom of Association						
3	Safety and Hygienic Conditions				4		
4	Child Labour						
5	Wages and Benefits						
6	Working Hours						
7	Discrimination						
8	Regular Employment						
8A	Sub-Contracting and Homeworking						
9	Harsh or Inhumane Treatment						
10A	Entitlement to Work						
10B2	Environment 2—Pillar						
10B4	Environment 4-Pillar						
10C	Business Ethics						

<sup>\*</sup>Please note the table above records the total number of Non compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue -Reviewers need to check audit results by clause.



### **Summary of Findings**

Summary of main findings: (positive and negative) (Please give a short summary of the main findings per clause)

- Factory does not have any notice board in the facility for display of notices and factory policies 1.
- 2. 04 out of 27 over lock machines had no eye guards.
- 3. Electrical panel in power room had no rubber mats.
- Secondary containment not provided under diesel container in generator room. 4.
- Fire alarm was missing in packing section.
- Factory does not have any notice board in the facility for display of notices and factory policies



### **Audit Details**

	The state of the s
A: Report#:	ALGI-PAK-SEDEX-
B: Time in and time out (SMETA Best Practice Guidance and Measurement Criteria recommends 9.00–17.00 hrs. if any different please state why in the SMETA declaration)	Day 1 Time in: 9:25 Day 2 Time in: Day 3 Time in: Day 3 Time out: Day 3 Time out:
C: Number of Auditor Days Used: (number of auditor x number of days)	uditor in one day
D: Audit type:	□ Full Initial     □ Periodic     □ Full Follow-up     □ Partial Follow-Up     □ Partial Other - Define
E: Was the audit announced? (AAG recommends a window of three weeks for semi-announced, this gives optimum received.	Announced  Semi – appearand: 1 Month
F: Was the Sedex SAQ available for review?	☐ Yes ☑ No
If No, why not? (Examples would be, site has not completed SAQ, site has not been asked to complete the SAQ.)	wided by the ractory
G: Any conflicting information SAQ/Pre- Audit Info to Audit findings?	☐ Yes ☐ No If Yes, please capture detail in appropriate audit by clause
H: Auditor name(s) and role(s):	
I: Report written by:	
J: Report reviewed by:	
K: Report issue date:	March 23 <sup>rd</sup> , 2017
L: Supplier name:	
M: Site name:	



N: Site country:			
O: Site contact and job title:	The state of the s		ned amor
P: Site address: (Please include full address)			
Site phone:			
Site fax:	None		
Site e-mail:			
Q: Applicable business and other legally required licence numbers: for example, business license no, and liability insurance	NTN: Labour certificate:		
R: Products/Activities at site, for example, garment manufacture, electricals, toys, grower	Manufacturer and exports of K	nitted Garments	
S: Audit results reviewed with site management?	Yes		
T: Who signed and agreed CAPR (Name and job title)			
U: Did the person who signed the CAPR have authority to implement changes?	Yes		
V: Present at closing meeting (Please state name and position, including any workers/union reps/worker reps):			
W: What form of worker representation / union is there on site?	☐ Union (name) ☑ Worker Committee ☐ Other (specify) ☐ None		
X: Are any workers covered by Collective Bargaining Agreement (CBA)	☐ Yes ☒ No		
Y: Previous audit date:	Notes		
Z: Previous audit type:	pillar 2-	SMETA 4- pillar	Other
	Full Initial		
	Periodic		

T. P. O. J. S. LOZ COST	
ALCOHOLD TO THE REAL PROPERTY.	
Sectex*	į
3	

Full Follow-Up Audit		
Partial Follow- Up		
Partial Other*		
*If other, please	define:	



### **Audit Scope/Actual Results**

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week and month)	Legal maximum: 08 hours per day and 48 hours per week	08 hours per day and 48 hours per week.	☐ Yes ⊠ No
B: Legal Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week and month)	Legal maximum: Not exceed 2 hours per day and 12 hours per week.	0 hours per day and 0 hours per week.	☐ Yes ⊠ No
C: Legal age of employment: (Minimum legal and actual minimum age at site)	Legal minimum: 18 years	18 years	
D: Legal minimum wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week and month)	Legal minimum: PKR 14000 per month	PKR 14000 per month	☐ Yes ☑ No
E: Legal minimum overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr ,day, week and month)	Legal minimum: Double the ordinary rate. Salary / 26/8 X 2 X O. T. Hours =Over time rate	Double the ordinary rate. Salary / 26/8 X 2 X O. T. Hours =Over time rate	☐ Yes ☑ No

Audit Scope (Please select the code and additional requirements that were audited against during this at	udit)
2-Pillar Audit	$\boxtimes$
10B4: Environment 4-Pillar	
10C: Business Ethics	
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	

Note: The main focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The



social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

### **Audit Overview**

	Audit	Overview		Taul& _		
	Manageme	nt	Worker Re	presentative	s	
Audit attendance	Senior mar	agement	Worker Co representa		Union repr	esentatives
A: Present at the opening meeting?	⊠ Yes	☐ No	⊠ Yes	□ No	☐ Yes	⊠ No
B: Present at the audit?	⊠ Yes	☐ No	⊠ Yes	□ No	☐ Yes	⊠ No
C: Present at the closing meeting?	⊠ Yes	□ No	⊠ Yes	□No	☐ Yes	⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Not Applica	able				
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	Not Applica	able				
F: Site description: (Include size, location and age of site. Also include structure and number of buildings)	The facility Block 1: Security of Block 2: Washroom	y consists of	n two block	ol5. The to	tal land area  vn ground fl	The of facility is oor).
G: Site function:	Finishe Grower Homew	d Product S	/Manufacture	er		



		Pack House Primary Produce Service Provider Sub-Contractor	
H: Month(s) o (if applicable)	f peak season	: No peak seasons sai	d by the factory management.
i: Process ove (Include produc		ed, main operations, number of production	lines, main equipment used)
Main product	of the factory	covers knitted garments. The facility p	production capacity is 50,000 pcs per month.
		are cutting, stitching, cropping, final coers): Diesel and Machine oil	hecking and packing.
		Machine list of G.M Export	
	NO	Machine Type	Current Quantity
	1	Single Needle	30
	2	Over Lock	27
	3	Flat Lock	10
	4	Safety Machines	10
	5	Generator	1
	6		
		Total	78
Total 10 emp employees of factory rules. advise to fact negative issu	bloyees called finterviews we. One of interviews tory managem tes raised by the	for the interviews. 6 employees were sere conducted in a group. All the iewer was unaware about the joining pent for the awareness of joining proceed interviewers.	elected for the individual interview and rest 4 s were satisfied with their management a procedure and after completes the interviews we dure to worker on immediate basis. And no other
Total 10 emp employees of factory rules. advise to fact negative issu	bloyees called finterviews we. One of interviews tory managem tes raised by the fivorest communication of the comm	for the interviews. 6 employees were sere conducted in a group. All the interviews are about the joining pent for the awareness of joining proceed interviewers.	elected for the individual interview and rest 4 s were satisfied with their management a procedure and after completes the interviews we have to worker on immediate basis. And no otherwise. Both positive and negative information should be
Total 10 emp employees of factory rules. advise to fact negative issu K: Attitude of (Include their a included) Note	bloyees called finterviews w. One of interviews tory managem les raised by the workers compatitude to manage to not document to manage t	for the interviews. 6 employees were sere conducted in a group. All the iewer was unaware about the joining pent for the awareness of joining proceed interviewers.  mittee/union reps: gement, workplace and the interview proceed ent any information that could put workers	elected for the individual interview and rest 4 s were satisfied with their management a procedure and after completes the interviews we have to worker on immediate basis. And no otherwise. Both positive and negative information should be
Total 10 emp employees of factory rules. advise to fact negative issu K: Attitude of (Include their a included) Note Workers com factory's prace	attitude to mana to Do not docum oloyees called f interviews we. One of interviews we. One of interviews were raised by the feworkers compatitude to mana as: Do not docum mittee was for ctice.	for the interviews. 6 employees were sere conducted in a group. All the iewer was unaware about the joining pent for the awareness of joining proceed interviewers.  mittee/union reps: gement, workplace and the interview proceed ent any information that could put workers	elected for the individual interview and rest 4 s were satisfied with their management as procedure and after completes the interviews we have to worker on immediate basis. And no other less. Both positive and negative information should be at risk audit and did not raise any issues against the



## **Key Information**

(click on the key informs	Key Information title to go to ap	on opropriate section of the report)
A: Do all workers (including migrant workers) have contracts of employment/employment agreements?  (Go to clause 8 – Regular Employment)	⊠ Yes □ No	
B: Are maximum standard/contracted working hours clearly defined in contract/employment agreements?  (Go to clause 8 – Regular Employment)	⊠ Yes □ No	
C: Were appropriate records available to verify hours of work and wages?  (Go to clause 5 – Living Wage)	⊠ Yes □ No	
D: Were any inconsistencies found? (if yes describe nature) (Go to Wages Table)	☐ Yes ☑ No	Poor record keeping Isolated incident Repeated occurrence
E: For the lowest paid production workers, are wages paid for standard/contracted	Wages found:	Please indicate the breakdown of workforce according to earnings:
hours (excluding overtime) below or above the legal minimum?  (Go to clause 5 – Living Wage)	☐ Below legal min ☐ Meet ☐ Above	0% of workforce earning under min wage 50% of workforce earning min wage 50% of workforce earning above min wage
F: % of piece rate workers: (if applicable)	Not Applicable	
G: Do the standard/contracted hours stated in a contract/employment agreement exceed the law or 48 hours per week?  (Go to clause 6 – Working hours)	☐ Yes ☑ No	
H: If yes, what are the standard/contracted hours per week as stated in the contract/employment agreement?  (Go to clause 6 – Working hours)	hrs/week	Approx% of ALL workers on these contacted hours
I: Combined hours (standard/contracted plus overtime = total hours) over 60 per week found?  (Go to Working Hours Analysis)	☐ Yes ☑ No	
J: Are workers provided with 1 day off in every 7-day-period, or 2 in 14-day-period (where the law allows)?	⊠ Yes □ No If 'No', please exp	olain;



K: Are the correct legal overtime premiums pald? (Go to Wages Table)	Yes No N/A
L: Please state what actual OT is paid. (As a percentage of the workers standard rate) (Go to Working Hours Analysis)	Please give details of overtime premium as a % of standard wages:  ☐ 0% ☐ 1% — 115% ☐ 116% — 124% ☐ 125% — 199% ☑ 200%+ Please give details: Salary/26/8*2 = OT Rate
M: Is there any night production work at the site?	☐ Yes ☑ No
N: % of workers living in site provided accommodation (if applicable):	Not Applicable
O: Age of youngest worker found: (Go to clause 4 - Child labour)	18 Years
P: Workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	☐ Yes ☑ No
% of under 18's at this site (of total workers)	Not Applicable
Q: What form of worker representation/union is there on site? (Go to clause 2 – Freedom of Association)	☐ Union (name) ☑ Worker Committee ☐ Other (specify) ☐ None
R: Is it a legal requirement to have a union? (Go to clause 2 – Freedom of Association)	☐ Yes ☑ No
S: Is it a legal requirement to have a workers committee?  (Go to clause 2 – Freedom of Association)	⊠ Yes □ No
T: Is there any other form of effective worker/management communication channel? (Other than union/worker committee) (Go to clause 2 – Freedom of Association)	<ul> <li>✓ Yes</li> <li>No</li> <li>Describe: They have are arranging a meeting once in a week for resolving the issues of workers.</li> </ul>
U: Are there any External Processes? (Go to clause 8A – Sub–contracting and Home working)	☐ Sub-Contracting ☐ Homeworking ☐ Other External Process ☑ No External processes



## **Management Systems**

	Management Systems:
A: Nationality of Management	Pakistani
B: Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 97% Female: 3 %
C: Majority nationality of workers	Pakistani. No migrated workers available.
D: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	7%
E: Were accurate records shown at the first request?	⊠ Yes □ No
F: If No, why not?	Not Applicable
G: In the last 12 months, has the site been subject to any fines/prosecutions for non-compliance to any regulations?	☐ Yes ☐ No Please describe: Yes facility have force labour, child labour, discrimination, harassment and abuse policy on notice boards.
H: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: Yes facility have policies on child labour, force labour and discrimination.
I: If Yes, is there evidence (an indication) of effective implementation? Please give details.	They have detailed policies on forced labour, child labour, discrimination, harassment & abuse which has been posted in an accessible places so that worker can easily have the idea regarding the management approach on it. Management is providing frequent training to avoid force labour, child labour, harassment and abuse.
J: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No Please describe: Managers and workers are being frequently trained on ETI Code of Conduct, forced labour, child labour, discrimination and Harassment and abuse by different assigned person to protect workers and to respect the Code of Conduct
K: If <b>Yes</b> , is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Last training conducted on 2 <sup>nd</sup> March 2017 and workers interviews.
L: Are there published, anonymous and/or open channels available for reporting any	⊠ Yes □ No

.5	,012F8117	9 105	0
40,			Te.j
	Sec	tex	
			3
			The same

violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	Please describe: The factory kept suggestion box for workers in some confidential places so that they can inform their grievances anonymously to the management.
M: If Yes, are workers aware of these channels? Please give details.	Workers were trained regarding the complaint/grievance handling procedure from their orientation training and refresher training is being provided periodically.
N: Have health and safety risks been identified e.g. through internal audits, formal risk analysis process, worker involvement etc.?	<ul> <li>✓ Yes</li> <li>☐ No</li> <li>Please describe: Health and Safety risk has been identified through risk assessment and internal audits.</li> </ul>
O: If Yes, has effective action been taken to reduce or eliminate these risks?	Effective action has been taken by the factory by making corrective and preventive action plan as against the issues identified in the internal audit and risk assessment.
P: Are accidents recorded?	
Q: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work hours?	<ul> <li>Yes</li> <li>No</li> <li>Please describe: Review the entry challans and production register</li> </ul>
R: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Factory has all legal document of land and approval had taken from concern authority.
S; Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Not Applicable
T: Is there a Human Resources manager/department? If Yes, please detail.	



## **Worker Analysis**

			Worker	Analysis				
		Local			Migrant			Total
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	lotai
Worker numbers – male	80	0	0	0	0	0	0	80
Worker numbers – female	15	0	0	0	0	0	0	15
Total	95	0	0	0	0	0	0	95
		ZUZZI						
Number of Workers interviewed	10 (6 male and 4 female)	0	0	0	0	0	0	10

A: Any contractors on site?	☐ Yes ☑ No
B: If <b>Yes</b> , how many workers supplied by contractors	N/A
C: Are all contractor workers paid according to law?	☐ Yes ☑ No
If Yes, Please give evidence for contractor workers being paid according to law:	Not Applicable

**Migrant Workers:** (Please see SMETA Best Practice Guidance and Measurement Criteria for definitions of migrant workers)

D: Originating Locations/Countries:	Not Applicable
E: Type of work undertaken by migrant workers :	Not Applicable
F: Were migrant workers recruited through an agency?	☐ Yes ☑ No

عير	Netin	9705	22
S.	d		3
4	Sec	XXX.	-
3		1	S

If yes, please give details.	Please describe:
If Yes, is there a contract with the agency? Provide details of agencies and contractual arrangements including any fees lodged during the recruitment process.	Not Applicable
G: Does the site have a system for checking labour standards of agencies? If yes, please give details.	☐ Yes ☐ No Please describe:
H: Percentage of migrant workers in company provided accommodation:	Not Applicable



### **Audit Results by Clause**

#### 0: Managements system and Code

#### Implementation

(click here to return to NC Table)

- 0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.3 Suppliers are expected to communicate this Code to all employees.
- 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- Management interview
- Worker interview
- Policy and procedure
- List of responsible person for ensuring this code implementation
- Training Records
- Notice board
- **Meeting Minutes**

#### Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the management and workers' interview, factory implements and maintains systems for delivering compliance to this Code.
- Through the document review and management interview, responsible for compliance with the Code.
- The factory communicates this Code to all employees and to their suppliers by notice board, training and meeting.

#### Non-compliance:



#### 1. Description of non-compliance:

It was noted during factory visit factory does not have any notice board in the facility for display of notices and factory policies.

### NC against ETI/Additional Elements

NC against Local Law

In accordance with the Factories Act 1934 Chapter VII Supplemental 76. Display of factory notices.(1) In addition to the notices required to be displayed in any factory by this Act or the rules made there under, there shall be displayed in every factory a notice containing such abstracts of this Act and of the rules made there under, in English and in the vernacular of the majority of the workers as the Provincial Government may prescribe. (2) All notices required to be displayed in a factory shall be displayed at some conspicuous place at or near the main entrance to the factory and shall be maintained in a clean and legible condition.

### Local law and/or ETI requirement:

It is agreed by facility management that they would display the factory notices and policies on notice boards.

Recommended corrective action: 30 days

#### Objective evidence observed:

1. Factory tour and management interviews

### Observation:

Description of observation: None Observed

Local law or ETI requirement: **Not Applicable** 

Comments: **Not Applicable**  Objective evidence observed: Not Applicable

#### Good Examples observed:

Description of Good Example (GE): None observed

Objective evidence observed: Not applicable



#### 1: Employment is Freely Chosen (Click here to return to NC-table)

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Local and national law
- Personal files
- Appointment letters
- ID card issue register
- Complain register
- Policies

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the management and workers' interview, the factory does not require deposit or withhold employees' 1D cards.
- Workers are free to leave their employer after reasonable notice.
- Factory does not limit the employees' freedom.

Non-compliance:		
Description of non-compliance: None Observed  NC against ETI NC against Local Law:	Objective evidence observed: Not Applicable	
Local law and/or ETI requirement: Not Applicable  Recommended corrective action: Not Applicable		



Observation:	
Description of observation: None observed	Objective evidence observed: Not Applicable
Local law or ETI requirement:	
Not Applicable	
Comments:	
Not Applicable	

Good Examples observed:	
Description of Good Example (GE): None Observed	Objective evidence observed: Not Applicable



#### 2: Freedom of Association and Right to Collective Bargaining are Respected (Click here to return to NC-table)

(Click here to return to Key Information)

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Local and national law
- Meeting register
- Meeting minutes
- Formation of participation committee
- Posted pictures of participation committee's representatives

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Worker can raise their demand to the factory management through the workers' participation committee
- Workers' participation committee is functional in the work place.
- Workers are free to form the association as per law and are free to bargain.
- · Workers are aware of their committee and their rights.
- Workers' representatives are familiar to all workers.

Non-compliance:		
Description of non-compliance: None observed	Objective evidence observed: Not Applicable	
☐ NC against ETI ☐ NC against Local Law		
Local law and/or ETI requirement: Not Applicable		



Recommended corrective action: Not Applicable				
	Observation:			
Description of observation: None Observed  Local law or ETI requirement: Not Applicable			Objective evidence observed: Not Applicable	
Comments: Not Applicable				
A: Name of union and union representative, if applicable:	Not formed		Is there evidence of free election ☐ Yes ☐ No ☒ N/A	
B: If no union what is parallel means of consultation with workers e.g. worker committees?	Work Council	Is there evidence of free elections  ☑ Yes ☐ No ☐ N/A		
C: Were worker representatives/union representatives interviewed	Yes No If Yes, please state how many:	2	X Dallace	
D: State any evidence that union/workers committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Yes. The Workers Committee is and gathering problems coming them to the management.			
E: Are any workers covered by Collective Bargaining Agreement (CBA)	☐ Yes ☒ No			
F: If <b>Yes</b> what percentage by trade Union/worker representation	% workers covered by Union CBA	rep (	% workers covered by worker CBA	
G: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay	☐ Yes ⊠ No			
	Good Examples observed:			
Description of Good Example (GE): None Observed			Objective evidence observed: Not Applicable	



#### 3: Working Conditions are Safe and

#### Hygienic

(Click here to return to Key Information)

(Click here to return to NC-table)

#### FTI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Different kinds of licenses, certificates and test reports
- Local and national law
- Training register
- Fire drill record
- Accident & injury records
- Policies
- Evidence examined to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):
- All switches in the electrical control panels have been labelled.
- The factory posted the evacuation plans on work floors.
- Drinkable water was available in workshops.
- · Facility conducts fire drill on regular basis and adequate number of fire equipment found on floors.
- Workers' working condition found safe and clean.
- First aid boxes found in adequate number in workplace in different sections

#### Non-compliance:



#### 1. Description of non-compliance:

During facility tour it was noted that 04 out of 27 over lock machines had no eye guards.

NC against ETI

NC against Local Law

#### Local law and/or ETI requirement:

In accordance with Factories Act, 1934, Chapter III Health & Safety Section 26, Fencing of machinery. In every factory parts of the machinery required to be fenced shall be securely fenced by the safeguards of substantial construction which shall be kept in position while part are in motion or in use. Provided that in the case of dangerous parts of the machinery that cannot be securely fenced by reason of the nature of operation, such fencing may be substituted by other adequate measures, such as (i) devices automatically preventing the operation from coming into contact with the dangerous parts and (ii) automatic stopping devices.

#### Recommended corrective action:

It is agreed by the facility management that they would install eye guards on all over lock machines.

Corrective action time frame: 30 Days

#### 2. Description of non-compliance:

During facility tout it was noted that electrical panel in power room had no rubber mats.

NC against ETI

NC against Local Law

#### Local law and/or ETI requirement:

In accordance with the Punjab Factory Rules 1978 Fencing 26, 33 and 33 –J) In every factory, all electrical circuits or part of such circuits or any objects electrically connected with them, whether commonly or occasionally in an electrified condition, which by reason of their position could cause injury to any person, shall be protected adequately, either by non-metallic fencing or insulation or by both in such manner as to remove danger of injury:

#### Recommended corrective action:

It is agreed by the facility management that they would place rubber mats under all electrical panel.

Corrective action time frame: 30 Days

## Objective evidence observed:

1. Factory visit (Non Compliance picture no 01)

2. Factory visit (Non Compliance picture no 02)



Local law or ETI requirement: Not Applicable	DIEM FOR HELDER LET LE
Recommended corrective action: Not Applicable	
	TO STEP THE

Good Examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not Applicable



	3. Factory visit
3. Description of non-compliance:	(Non
During factory tour it was noted that secondary containment not provided under diesel	Compliance
container in generator room.	picture no 03)
☑ NC against ETI  ☐ NC against Local Law	2
Local law and/or ETI requirement:	
In accordance with ETI requirement 3.1 A safe and hygienic working environment	
shall be provided, bearing in mind the prevailing knowledge of the industry and of any	
specific hazards. Adequate steps shall be taken to prevent accidents and injury to health	
arising out of, associated with, or occurring in the course of work, by minimizing, so	
far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action:	
It is agreed by facility management that they would provide secondary containment under diesel containment in generator room.	
Corrective action time frame: 30 Days	
4. Description of non-compliance:	4. Factory visit
It was noted during factory visit that fire alarm was missing in packing section.	(Non
it was noted during factory visit that the thank was missing in packing section.	Compliance picture no 04)
NC against ETI	picture no 04)
Local law and/or ETI requirement: In accordance with the Punjab Factory Rules 1978 Section 53. Fire alarm.— In every factory a mechanically/ electrically operated fire alarm shall be provided to give alarm in case of fire.	
Recommended corrective action: It is agreed by the facility management that they would install fire alarm system in packing section. Corrective action time frame: 30 Days	
Observation:	- 1 7.4 7.4 2.8
Description of observation: None observed	Objective evidence observed:

**Not Applicable** 



#### 4: Child Labour Shall Not Be

Used

(Click here to return to Key Information)

(Click here to return to NC-table)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Personal files
- Age verification documents (i.e national ID, birth certificate, age verification certificate)
- Local and national law
- **Policies**

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- The factory establishes a policy that will never employ and use any child labour under the age of 18 years
- . The factory verifies all workers' original ID cards at the time of recruitment and keeps the photocopies of workers' ID cards in the personnel files.
- 10 employees' personal files were provided for review. Each employee file includes a bio-data sheet, a recent photo and the age documentation, which is in the form of photocopied national identification card. The card lists the employee's name, household address and the date of birth.
- No young looking worker found during facility visit.

Non-compliance:	
Objective evidence observed: Not Applicable	
·	



Recommended corrective action: Not Applicable

Observation:	
Description of observation: None Observed	Objective evidence observed: Not Applicable
Local law or ETI requirement: Not Applicable	The Application
Comments: Not Applicable	

Good Examples observed:	
Description of Good Example (GE): None Observed	Objective Evidence Observed: Not Applicable



Paid

#### 5: Living Wages are

(Click here to return to NC-

(Click here to return to Key information)

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Local and national law
- 12 months time cards and wage sheets of sampled workers
- Sample pay slip
- Workers' personal files and resigned workers' files
- Workers' contracts
- Leave register
- Training records

#### Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Workers are getting their wages as per national legal standard and facility is providing wages within seven working days.
- No illegal deduction found.
- Workers are getting benefits such as social insurance, sick, casual leave and as per local law.
- All workers are provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

#### Non-compliance:



Description of non-compliance: None observed			Objective evidence observed: Not Applicable
☐ NC against ETI ☐ NC against Local	Law		
Local law and/or ETI requirement: Not Applicable			
Recommended corrective action: Not Applicable			
Observation:			
Description of observation: None Observed  Local law or ETI requirement: Not Applicable			Objective evidence observed: Not Applicable
Comments: Not Applicable			
Good Examples observed:			
Description of Good Example (GE): None Ob	served		Objective Evidence Observed: Not Applicable
(Click he	Wages analy are to return to K		
A: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples f	rom February 2017 (Cur rom December 2016 (Ra rom March 2016 (Initial	andom month)
	Yes	If Yes, please give	details:
B: Are there different legal minimum wage grades? If Yes, please specify all.	⊠ No		



	⊠ N/A	Manuscript of the second
D: What deductions are required by law e.g. social insurance? Please state all types:	Unauthorised absent deduction and EOBI (employee old age benefit)	
E: Have all of these deductions been made? Please list all deductions that have/have not been made.	⊠ Yes □ No	If Yes, Please list all deductions that have been made: Absent deduction and EOBI (Employee old age benefit).
	AT .	If No, please give details on any deductions which have not been made:
F: Industry norm for this region: (please include time period e.g. hour/week/month)	Unauthorised absent deduction and EOBI (employee old age benefit) as per law	

Wages table (Click here to return to Key information)				
Worker Type	Process Operator (Lowest paid)	Process Operator (Average paid)	Process Operator (Highest paid)	
boxes. Ensure compariso	n is made for same pay pe	n, lowest, average and highe riod and only uses full-time v ement Criteria for completing	vorkers. See SMETA Best	
A: Pay period: (State month selected)	February 2017	February 2017	February 2017	
B: <u>Anonymous</u> Employee Reference/Dept.	02/ Helper	10/ Loader	22/ Machine operator	
C: Employee Gender	Male	Male	Male	
D: Contracted/Standard working hours: (excluding OT please include time period e.g. hour/week/month)	208 hours per month	208 hours per month	208 hours per month	
E: Contracted /Standard work pay rate: (excluding OT – please include time period e.g. hour/week/month)	PKR 14,000 / month	PKR 15,300 / month	PKR 16,700 / month	
F: Standard day overtime – hours: (please include time period e.g. hour/week/month)	2 hours per day	2 hours per day	2 hours per day	

	generin	g res	
5			707
Ŷ,		A	
4	oek	XX.	
	М.		

G: Standard day overtime -	PKR 134.62/ hour	PKR 147/ hour	PKR 161/ hour	
Nage: (please include time period e.g. nour/week/month)				
H: Rest day overtime – nours: (please include time period e.g. hour/week/month)	0/ Month	0/ Month	0/ Month	
: Rest day overtime – wage: (please include time period e.g. hour/week/month)	0/ Month	0/ Month	0/ Month	
J: Statutory Holiday overtime – hours: (please include time period e.g. hour/week/month)	0/ Month	0/ Month	0/ Month	
K: Statutory holiday OT – wages: (please include time period e.g. hour/week/month)	0/ Month	0/ Month	0/ Month	
L: Total overtime hours: (please include time period e.g. hour/week/month)	0 Hours / Month	0 Hours / Month	0 Hours / Month	
M: Incentives/Bonus/ Allowances etc.: (please include time period e.g. hour/week/month)	Overtime Amount PKR 0	Overtime Amount PKR 0	Overtime Amount PKR 0	
N: Gross wages: (please include time period e.g. hour/week/month)	PKR 14,000/ Month	PKR 15,300/ Month	PKR 16,700 / Month	
O: Social insurance and other deductions; please list which and amount.	0 /month	0 /month	0 /month	
P: Actual wage paid after deduction: (please include time period e.g. hour/week/month)	PKR 14,000 / Month	PKR 15,300 / Month	PKR 16,700 / Month	
Comments: (Please state here any specific re	easons/circumstances that expl	ain the lowest and highest gross	wages)	
Q: Is there a defined living wa This is not normally minimum wage. If answered Yes pleas amount and source of info:	legal ⊠ No	nount/time period;		



Please see SMETA Best Practice Guidance and Measurement Criteria.	
R: Are workers paid in a timely manner in line with local law?	⊠ Yes □ No
S: Is there evidence that equal rates are being paid for equal work:	Yes       No       Details:       No       Details:       No       No    N        No        No        No        No        No        No        No        No
T: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other If other explain:



#### 6: Working Hours are not

**Excessive** 

table) (Click here to return to Key Information) (Click here to return to NC-

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where all of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- Management interview
- Worker interview
- Local and national law
- 12 months time cards of sampled workers.
- Attendance register
- Complain register
- Production records
- Workers' payslip
- Production capacity plan
- Workers' contracts



Policy on working hour

Evidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- · Through the management and workers interview; overtime is voluntary and workers are willingly doing overtime as per law.
- The facility provides time cards and wage sheets from March 2016 to February 2017 of 10 sampled workers.
- Workers are getting one day off for every seven day on average.
- According to the time record of sampled workers, no overtime found and no working record was found on rest day.

Non-compliance:					
Description of non-compliance: None Observed  NC against ETI NC against Local Law  Local law and/or ETI requirement: Not Applicable  Recommended corrective action: Not Applicable	Objective evidence observed: Not Applicable				
Observation:					
Description of observation: None observed  Local law or ETI requirement:	Objective evidence observed: Not applicable				

Not applicable

Comments: Not applicable



	Good Ex	amples obser	ved:			
Description of Good Example (GE):	Objective Evidence Observed: Not Applicable					
Ple	ease include tim	g hours analy e period e.g. hou k to Key informati	r/week/month			
Systems & Processes						
A. What timekeeping systems are used: time card etc.	Card reader attendance system					
B: Sample Size Checked (State number of worker records checked and from which weeks/months and type — should be current, peak and random/low: See SMETA Best Practice Guidance and Measurement Criteria)	10 samples from January 2017 (Current month) 10 samples from November 2016 (Random month) 10 samples from March 2016 (Initail month)					
C: Do ALL workers have contracts/employment agreements?	⊠ Yes □ No	If NO, state which type of workers do NOT have contracts/employment agreements:				
D: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	standard	If NO, please state which type of workers do NOT have standard hours defined in contracts/employment agreements.			
E: Are there any other types of contracts/employment agreements used?	☐ Yes ☑ No	If YES, Please complete as appropriate:				
		0 hrs	☐ Part time	☐ Variable hrs	Othe	
		If "Other"	Please define:			



F: Do standard/contracted standard hours ever exceed the law or 48 hours per week?	☐ Yes ☑ No	If YES give details and comparison (local law/48 hrs week)	
G: What are the actual standard/contracted hours worked in	Highest hours:	48 hours / week	
sample (State per week/month)	Lowest hours:	40 hours / week	
H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	☐ Yes ⊠ No	If YES, Please give details	
Overtime Hours			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT 0 hours / Month in January 2017, November & March 2016		
	Lowest OT hours:	0 hours / Month in January 2017, November & March 2016	
J: Range of overtime hours over all workers/or as large a sample as possible. (State per week/month and details)	0 to 0 in Janua 0 to 0 in Nove 0 to 0 in Marc	mber 2016	
K: Approximate percentage of workers on highest overtime hours	0%		
L: Is overtime voluntary?	<ul> <li>✓ Yes</li> <li>☐ No</li> <li>☐ Conflicting Information</li> </ul> Please detail evidence e.g. Wording of contract/employment agreement/handbook/worker interviews/refusal arrangements:		
Overtime Premiums			
M: Is overtime paid at a premium?	⊠ Yes □ No	Please give details of normal day overtime premium as a % of standard wages:	
		□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
		Any other comments:	



N: ETI Code requires a prevailing standard to give greatest worker protection. If a site pays less than 125% OT premium and this is allowed under	No     Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium)     Collective Bargaining agreements     Other		
local law, are there other considerations? Please complete the boxes where relevant. Multi select is	Please explain any checked boxes in N above e.g. detail of consolidated pay CBA or Other.		
possible.	Not Applicable		
Rest Days			
O: Are workers provided with 1 day off in every 7-day-period, or 2 in 14-day-period (where the law allows)?	⊠ Yes □ No	Maximum number of days worked without a day off (in sample):	
		Not Applicable	
Total Hours	The E		
P: Range of total hours: (Quote highest and lowest please include time period e.g. hour/week/month)	Highest total hours	48 hours /week (48 hours general + 0 hours overtime)	
	Lowest total hours	40 hours /week (40 hours general + 0 hours overtime)	
R: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. Multi select is possible.	Safeguards	ective bargaining allows 60+ hours/week are in place to protect worker's health and safety monstrate exceptional circumstances	
	Please explain	any checked boxes in R above	
	Not applicable		
Comments: (please state here any specific reasons/cir	cumstances that e	explain the highest working hours)	
Please add details of examples where the	site has demonstr	rated "exceptional circumstances".	
Please give details of any appropriate safe	eguards in place a	t the time of the 60+ hours working.	
Any other comments:			



## 7: No Discrimination is Practiced

(Click here to return to NC-table)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Local and national law
- Personal files
- Compensation records
- Termination & retirement records
- Training records
- Complain register

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the document review, management interview and workers interview; no discrimination was found in hiring, compensation, access to training, promotion, termination or retirement.
- Factory provides the same pay to female/male employees.

Non-compliance:		
Description of non–compliance: None Observed	Objective evidence observed: Not Applicable	
☐ NC against ETI ☐ NC against Local Law	Not pproduce	
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		



Description of observation:
None Observed

Local law or ETI requirement:
Not Applicable

Comments:
Not Applicable

Good Examples observed:		
Description of Good Example (GE): None Observed	Objective Evidence Observed: Not Applicable	



#### 8: Regular Employment is

#### Provided

(Click here to return to Key Information)

(Click here to return to NC-table)

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Local and national law
- Workers' personal files and service books
- Policies and procedures
- Wage sheets

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the personal files review, facility is maintaining service books for all workers.
- · Work performed is on the basis of recognized employment relationship established through national law and practice.



Objective evidence observed: Not Applicable
ition:
Objective evidence observed: Not Applicable
es observed:
Objective Evidence Observed: Not Applicable



#### 8A: Sub-Contracting and Home

#### working

(Click here to return to Key Information)

(Click here to return to NC-table)

8A.1. There should be no sub-contracting unless previously agreed with the main client.
8A.2. Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Production capacity plan
- · Goods in/out register
- Production process of the factory
- Policies and procedures

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the management interview, workers interview; facility is doing all production process in factory premises.
- Verified through document review, factory tour, management interview and employee interview that no subcontracting & Home-working was used by this factory.

#### If any processes are sub-contracted - please populate below boxes

Process Subcontracted	Process 1	Process 2	
Name of factory			
Address			
Process Subcontracted	Process 3	Process 4	
Name of factory			
Address			
Process Subcontracted	Process 5	Process 6	
Name of factory			
Address			



Non-compliance:	
☐ NC against Local Law requirement:	Objective evidence observed: Not Applicable
Observation:	Objective evidence observed:
None Observed  Local law or ETI/Additional elements requirement:  Not Applicable	
ood Examples observed:	
Description of Good Example (GE): None Observed	
	Observation:  Observation:



Sun	mary of sub-contracting	g – if applicable	
A: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No Not Applicable If Yes, summarise details		
B: Number of sub- contractors/agents used	Not Applicable		
C: Is there a site policy on sub- contracting?	Yes No Not Applicable If Yes, summarise details	s:	
D: What checks are in place to ensure no child labour is being used and work is safe?	Not Applicable		
E: What processes are sub- contracted?	Not Applicable		
Su	mmary of homeworking	- if applicable	
F: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No If Yes, summarise details Not Applicable	s:	
G: Number of homeworkers	Male: Not Applicable	Female: Not Applicable	Total: Not Applicable
H: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents Not Applicable		
I: If through agents, number of agents	Not Applicable		
J: Is there a site policy on homeworking?	☐ Yes ☐ No Not Applicable	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
K: How does site ensure worker hours and pay meet local laws for homeworkers?	Not Applicable		
L: What processes are carried out by homeworkers?	Not Applicable		
M: Are written agreements in place for homeworkers that include regular	☐ Yes ☐ No		****

CONTRACTOR CO.	San.
-	1
Secex	-
	90
1000000	E

employment?	Not Applicable
N: Are full records available at the site?	☐ Yes ☐ No Not Applicable



#### 9: No Harsh or Inhumane Treatment is

#### Allowed

(Click here to return to NC-table)

#### ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Complain register
- · Policies and procedures
- Facility visit

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the management and workers' interview, it was noted that no physical abuse or discipline happened in the factory and the disciplinary procedure of the factory is verbal warning and education.
- The factory established anti-harsh or inhumane treatment policy. The policy states that physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.
- No complain was found in complain register related to the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation.



Description of non-compliance:	Objective evidence
None observed	observed:
☐ NC against ETI ☐ NC against Local Law	Not applicable
Local law and/or ETI requirement: Not applicable	
Recommended corrective action: Not applicable	
Observation:	
Description of observation: None observed  Local law or ETI requirement: Not applicable	Objective evidence observed: Not applicable
Comments: Not applicable	
Good Examples observed	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable



#### 10. Other Issue areas: 10 A: Entitlement to Work and

#### **Immigration**

(Click here to return to NC-table)

#### **Additional Elements**

10A1 Only workers with a legal right to work shall be employed or used by the supplier.

10A2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

10A3 Employment agencies must only supply workers registered with them.

10A4 The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Management interview
- Worker interview
- Employment records
- Appointment letter
- Personal files

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Through the management; only workers with a legal right to work shall be employed or used by the factory.
- There was no agency staffs, employment agencies and immigration workers found in the factory.



Description of non-compliance: None observed		Objective evidence observed:
☐ NC against ETI/Additional Elements	NC against Local Law	Not applicable
Local law and/or ETI /Additional Elements requ Not applicable	irement:	
Recommended corrective action: Not applicable		
	Observation:	
Description of observation: Not observed		Objective evidence observed:
Local law or ETI/Additional Elements requirem Not applicable	ent:	Not applicable
Comments: Not applicable		
Good	examples observed:	
Description of Good Example (GE): None Appl	icable	Objective Evidence Observed: Not Applicable



#### 10. Other issue areas 10 B 2: Environment 2-

pillar

(Click here to return to NC-table)

To be completed for a 2-Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2. 1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2. 2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, This is not a full environmental assessment but a check on basic systems and management approach.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- Management interview
- Worker interview
- · Environment related licence, certificates and permission
- Policies and procedures

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Management interview
- Worker interview
- Environment related licence, certificates and permission
- · Policies and procedures



Description of non-compliance: None observed  NC against ETI/Additional Elements  NC against Local Law Local law and/or ETI /Additional Elements requirement: Not applicable  Recommended corrective action:	Objective evidence observed: Not applicable
Not applicable	
Observation:	
Description of observation: None observed  Local law or ETI/additional elements requirement:  Not Applicable  Comments:  Not Applicable	Objective evidence observed:  Not Applicable
Good examples observed:	
Description of Good Example (GE): None observed	Objective Evidence Observed: Not Applicable



# **Worker Interview Summary**

Worker Interview Summary				
A: Were workers aware of the audit?	☐ Yes ☑ No			
B: Were workers aware of the code?	⊠ Yes □ No			
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria)	4 employees in 1 group (	4x1)		
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 4	Female: 2		
E: Total number of interviewed workers (Please see SMETA Best Practice Guidance and Measurement Criteria)	Male: 6	Female: 4		
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No			
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable     □ Non–favourable     □ Indifferent			
H: What was the most common worker complaint?	None			
I: What did the workers like the most about working at this site?	Salaries are always paid on time and working environment is favourable.			
J: Any additional comment(s) regarding interviews:	None			
K: Attitude of workers to hours worked:	Good			
(workers soun	Agency Workers (if a ced from a local agent who a	pplicable) e not directly paid by the site)		
: Number of agencies used And names if available: Not Applicable				



B: Were agency workers' age/pay/hours included within scope of this audit	☐ Yes ☐ No Not Applicable	
C: Were sufficient documents for agency workers available for review?	Yes No Not Applicable	
Other findings		

Other Findings Outside the Scope of the Code	

#### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None

None

### **Photo Form**



1- Over lock machine has no eye guard (Safety and Hygienic Conditions-3, NC No-1)



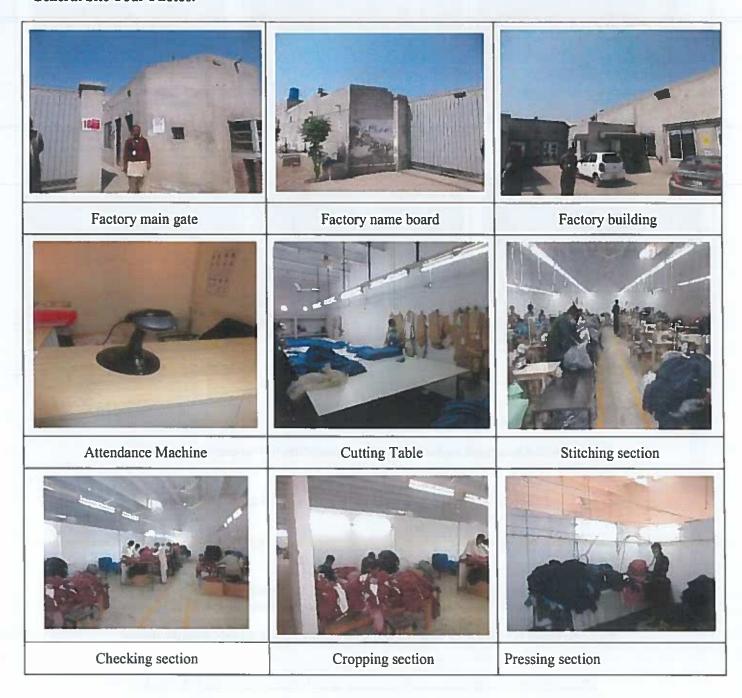
2- Rubber mats missing from electrical panel (Safety and Hygienic Conditions-3, NC No-1)



3- Secondary containment not provided under diesel drums. (Safety and Hygienic Conditions-3, NC No-2)

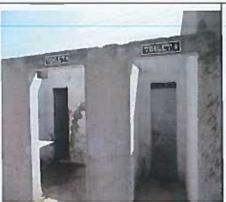


#### **General Site Tour Photos:**











Packing section

Washrooms

Drinking water point



First aid box



Emergency exit



Evacuation plan

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

<u>Click here for A & AB members:</u>
<a href="http://www.survevmonkev.com/s.aspx?sm=riPsbE0PQ52ehCo3Ing5lw\_3d\_3d">http://www.survevmonkev.com/s.aspx?sm=riPsbE0PQ52ehCo3Ing5lw\_3d\_3d</a>

Click here for B members:

http://www.survevmonkev.com/s.aspx?sm=d3vYsCe48fre69DRqIY 2brg 3d 3d





For more information on Sedex please go to www.sedexglobal.com or email auditing@sedexglobal.com

